

## Terms and Conditions for Subscriptions

- If requested within 30 days of purchase, or before the first magazine is mailed out, a full refund may be requested.
- If a subscription is purchased and a customer realises they already have one, three options are available: (1) Roll on after your current subscription ends (2) Transfer the subscription to a friend/colleague (3) Substitute it for a different Indesign publication.
- If a customer claims magazines have not been received, we will send one additional copy of the missing magazine by express post. If any additional claims are made after this, the customer will need to provide an alternative mailing address and pay for postage costs of any additional magazines requested. This claim must be made no later than two months after the on-sale date of the magazine.
- It is the responsibility of the customer to notify Indesign if they change their address or any other relevant details during the subscription period.
- Agree that your name, address and email address shall, when provided by you, be added to the Indesign Group customer database. **You may receive email correspondence from Indesign Group and will have the option to unsubscribe from emails at any time.**
- Indesign reserve the right not to fulfil and to cancel orders eg: if we are unable to obtain payment authorisation from the issuer of your payment card.
- Acknowledge that these standard subscription terms and conditions may be modified from time to time, and agree that you are responsible for regularly reviewing these standard subscription terms and conditions, and you agree to any such modification.